



# EASY READ NDIS SUPPORTS SERVICES GUIDE

North and West Remote Health



The NDIS helps you ACCESS:



### What is the NDIS?

The National Disability Insurance Scheme is called the NDIS.

The **NDIS** is a way to help people with disabilities access:

- » CARE
- » SUPPORT





## Who can join the NDIS?

You must be allowed to live in Australia forever. This means you:

were **born** in Australia

### OR

have a special piece of paper saying you can live in Australia

### You must:

- be under 65 years of age to get help
- have a permanent disability that fits the NDIS rules. Permanent means the disability will not go away

#### OF

 need early intervention. This means to treat something early. You must be
 8 years of age or younger to access



# Who can join the NDIS? (continued)

The NDIS wants people under 65 who have disability to be able to:

- » lead an independent life
- reach their daily life goals



Leading an independent life means to do the things that most people do.

This may be different for each participant.

For example:

- y going to school might be a big part of an independent life for teenagers
- working at a job might be a big part of an independent life for an adult



## The NDIS pays for supports that are:

reasonable

### and

necessary

Reasonable means something that is fair.

Necessary means something that you must have







### **Supports**

The NDIS will pay for supports for participants. These may be different for each participant.

For example:

- a participant might want to communicate more. The NDIS may pay for a communication device
- a participant might want to be able to drive to work. The NDIS might pay for changes to their car
- a participant might want to do more at home without a support worker. The NDIS might pay for a therapist to help make changes to the home



As your life changes, your **support needs and goals** might also change

The NDIS will make sure you get the right supports as your goals and support needs change



# What might NDIS help with?

The NDIS might be able to help people with disability use services that everyone in the community can use.

### For example:

- y go to school
- go to the library
- visit a doctor



The support must help you:

- **» be more independent**, for example:
  - learn to cook and shop
  - make changes to your car so you can get to work
- **y** join in the community, for example:
  - get a job
  - join a group
- **y** get the help you need, for example:
  - transport
  - a support worker to help you at home
  - therapy, like speech pathology, physiotherapy, or occupational therapy
- yet equipment and aids you need, for example:
  - a wheelchair
  - a communication device



## You make the choices

You can choose the service providers you work with.

### For example:

- » someone to support you in **shopping**
- » someone to help you **cook** meals
- » someone to help you have a **shower**
- someone to help you with equipment and aids



### NWRH is a Disability Services Provider

We can help you with your goals, supports and services.

### LIFE SKILLS & COMMUNITY PARTICIPATION

- Transport
- Support getting out of the house, shopping, attending appointments
- Assistance with daily personal activities
- Participation in community and social activities
- » Home maintenance

### WELLBEING AND MENTAL HEALTH SERVICES

- » Psychology
- Counselling
- Social and Emotional Support



### **OCCUPATIONAL THERAPY**

Develop strategies to assist with things like emotional regulation, routine strategies, and maintaining continence

### **PHYSIOTHERAPY**

- Help you improve movement and function
- » Can help treat and reduce pain

### **EXERCISE PHYSIOLOGY**

- Help with exercise programs
- » Build your skills to move independently

### **SPEECH PATHOLOGY**

- Assess swallowing and recommend dietary changes for people with difficulties
- Support for people who have difficulties with verbal communication

### **PODIATRY**

- » Provide nail care
- Manage wounds & foot conditions that may make walking painful or difficult

### **DIETETICS**

- Understanding what foods to eat to manage any health conditions
- Managing food intolerances / allergies
- Weight loss
- General healthy eating advice

#### **DEMENTIA ADVISOR**

Help with memory and thinking, understanding situations, managing behaviours and relationships

### **CONTINENCE ADVISOR**

Help you decide on aids, such as continence pads

## How can I contact NDIS?



You can call NDIS on 1800 800 110



or for people with hearing or speech loss TTY: 1800 555 677



or Speak and Listen: 1800 555 727

NWRH is also a Disability Services Provider.

You can call us on 1800 799 244 or you can visit us at:



Contact our friendly team today to see what services we offer in your community!

### **MOUNT ISA**

53 Enid Street PO Box 1127, Mount Isa QLD 4825

Free call: 1800 221 131 **Tel:** 07 4744 7600

Fax: 07 4744 7688

### **TOWNSVILLE**

261-263 Ross River Road Aitkenvale QLD 4814 PO Box 8056, Garbutt BC QLD 4814

Free call: 1800 799 244 **Tel:** 07 4781 9300

Fax: 07 4781 9355

### **LONGREACH**

5/19 Duck Street PO Box 256, Longreach QLD 4730

Free call: 1800 789 310 **Tel:** 07 4652 7100

Fax: 07 4652 7150

NWRH is registered to provide supports for NDIS participants. NDIS organisation ID: 4050002432

NWRH respectfully acknowledge the Traditional Owners, Elders and Leaders past, present and emerging as Custodians of the lands across which we deliver Health and Wellbeing Services.

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